



**FACULTY OF ENGINEERING AND THE ENVIRONMENT
CENTRE FOR UNIVERSITY WIDE MODULES
CONFLICT, TRANSFORMATION AND LEADERSHIP**

CTL 1101

Final Examination Paper

JUNE 2025

This paper consists of 2 printed pages

Time Allowed: 3 hours

Total Marks: 100

Examiners: Ms. S.G Nyoni / Ms. S Sibanda

INSTRUCTIONS

The paper consists of Six Questions

Answer **ANY FOUR** questions.

1. Each question carries 25 marks.
2. Where a question contains subdivisions, the mark value of each subdivision is shown in brackets.
3. Illustrate your answer, where appropriate, with clearly labeled diagrams.
4. Start each question on a new page.
5. This paper comprises of 2 printed pages

1. Explain the following terms

- a) Ethnocentrism (5)**
- b) Perceptions (5)**
- c) Attitudes (5)**
- d) Observable behavior (5)**
- e) Conflict Resolution (5)**

2. Without frustration there would be no conflicts. Describe the role of structure, power, class and resources in frustration that led to the War of Liberation resulting in Zimbabwe being born.

[25]

3. Describe the stages of genocide by Gregory Stanton giving the Rwandan Genocide as an example. [25]

4. Critique the benefits of Restorative Justice over the Punitive Justice using examples. [25]

5. Using examples from Africa, outline the linkages among Restorative Justice; ADR/Five Conflict Management Styles and Conflict Transformation. [25]

6. Using the Russo-Ukrainian war as a case study, unpack the causes of contemporary conflicts globally. [25]