



**GWANDA
STATE UNIVERSITY**
Excellence through Esprit De Corps

FACULTY OF ENGINEERING
Communication Skills Exam Paper
EXAMINER: DR.L.B. MAKWATI
DURATION: 3 HOURS

Instructions:

1. This exam paper consists of seven [7] questions. Answer section A and any **one** question from section B and any **one** question from section C respectively.
2. Each question carries 25 marks.
3. Use clear and concise language, with proper grammar and punctuation.
4. Use examples and illustrations to support your answers, where appropriate.
5. Ensure that your answers demonstrate critical thinking and reasoning skills.
6. Ensure that your answers are well-organized and follow a logical structure.
7. Do not communicate with other students or use unauthorized materials during this exam.

Good luck!

SECTION A - COMPULSORY

1. Evaluate the impact of plagiarism on academic integrity and professional ethics, and explain the various methods used in academic writing in order to avoid plagiarizing other people's work. **[25 marks]**

SECTION B - ANSWER ANY ONE QUESTION.

2. Critically evaluate the role of technology in information sources, and provide examples of how technology has changed the way students access and use information. **[15 marks]**
- 2b. Evaluate the strengths and weaknesses of primary and secondary sources, and explain when each type of source might be more appropriate. **[10 marks]**
3. Critically evaluate the impact of physical and psychological barriers to communication at a fictional organization, and provide examples of situations where these barriers can be overcome or exacerbated. **[25 marks]**
4. Evaluate the effectiveness of kinesics, proxemics, artifactual, vocalic, tactile, and other forms of nonverbal communication, and explain which form you believe is most effective in different contexts. **[15 marks]**

4b. Analyze the impact of culture on the elements of communication, and explain how different cultural backgrounds might interpret communication elements differently. **[10 marks]**

SECTION C - ANSWER ANY ONE QUESTION

5. Explain the SQ3R method of reading, and discuss its effectiveness in promoting comprehension and retention. **[15 marks]**

5b. Discuss the difference between skimming and scanning, and provide examples of when each technique might be used. **[10 marks]**

6. Critically evaluate the role of visual aids and technology in oral communication and presentations, and provide examples of how to use these tools effectively. **[25 marks]**

7. Critically evaluate the role of nonverbal communication and verbal communication in job interviews, and provide examples of how to use these elements to make a positive impression. **[25 marks]**

THE END.